

Unexpected alert or code?

Pause here.

| Browser warning

Don't tap buttons inside the warning or call its number. Use Safari or Chrome's tab overview to close only the affected tab.

| Unexpected verification code

Keep the code private. Don't read it out, forward it or share a screenshot. Open the provider's app or official website independently.

| Genuine sign-in prompt

Didn't start the sign-in? Choose **No** for Google or **Don't Allow** for Apple. Then open the account independently and check its security activity.

A warning or code alone cannot confirm whether the phone or account is secure.

Already shared or approved something?

Shared a code or password, or approved access? Act promptly through the provider's official security or recovery steps.

Bank or payment involved? Contact it using a known app or phone number.

Installed software or allowed remote access? Use a separate trusted device to contact established support.

Trusted family helper: _____

Full guide: scam pop-ups

<https://havenandsignal.com/guides/scam-pop-up-parent-phone>

Full guide: unexpected verification codes

<https://havenandsignal.com/guides/unexpected-verification-code-parent-phone>

Apple, Google and FTC guidance checked 13 September 2026.